

NWO- BB & IN Cell, BSNL CO, Bharat  
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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 24- 68/2013/ NWO – BB & IN

Dated: 28.11.2013

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To,  
All Chief General Manager,  
Telecom Circles/Telecom Districts, BSNL

**Sub: IN Services creation and offline order for migration of existing services - reg.**  
Ref:- ITPC letter no. ITPC/CDR Project/New features/12 dated 05.09.2013 (enclosed).

At present Commercial & Billing activities for IN Services for Toll Free, UAN, VPN, PRM & UPN in Landline services are being handled manually by respective SSAs through 'Remote Operator Interface' (ROI) terminals. Now, it has been decided by competent authority to migrate/populate existing IN Services/subscriber's database to CDR system for which **validation & testing is already successfully completed**. Televote service is non functional and there is no subscriber for the same as on date, hence no migration is required for the same.

Therefore, it is requested to populate existing IN Subscribers/Services database to CDR system. This population of database in CDR system is being done for the purpose of billing/reconciliation; however the data in SCPs shall continue to be used for the operation of these services.

The procedure to be followed for this migration along with user manual/document and presentation regarding the same, as issued by ITPC circle vide letter under reference, is attached herewith. This job is to be completed as per following schedule:

- Karnataka, Gujrat, Kolkata TD, West Bengal, UP (West), UP (East) & Uttarakhand Circles - **by 31<sup>st</sup> December, 2013.**
- All other Circles - **From 1<sup>st</sup> to - 31<sup>st</sup> January 2014.**
- With effect from **1<sup>st</sup> January 2014; creation of all new IN subscribers in all the circles** must be done through CDR platform as per the procedure defined by ITPC.

This phase-wise migration has been planned to limit no. of calls to respective ITPC representative for queries from SSAs and for smooth handling of such calls. In case of any problem during migration designated representatives of ITPC may be contacted, whose contact details is given below:

Zone	Name of the Officer	Desig.	Contact number	Email ID
North	Sh. Vijay Kalra	DE, North DC	9463896070	Vijaykalrashdm@gmail.com
West	Sh. Ashok Paspule	SDE West DC	9423012566	arpaspule@gmail.com
South	Smt.C.H.Rama Devi	DE, South DC	9490116216	dessdchyd@gmail.com
East	Sh. Pradip Majumder	DE CRM	9432001984	pradipmaju@gmail.com

All SSAs may be asked to adhere to the above time schedule for migration. The list of "IN Customers" in each circle/ROI is enclosed herewith. **Each Circle shall send ROI wise migration completion details to this office as per this enclosure on fortnightly basis.**

This is for further necessary action at your end please.

S.K. Gupta  
29.11.2013

(S.K.Gupta)  
Sr. GM (NWO- BBIN)

**Encl.-**

1. Letter from ITPC
2. List of Circles – marked as Annexure 'A'
3. Brief on Post paid IN services in CDR system – marked as 'Annexure B'
4. User Manual for North & West zone – marked as Annexure C
5. Presentation for North & West zone – marked as Annexure C
6. User Manual for South & East zone – marked as Annexure D
7. Presentation for South & East zone – marked as Annexure D
8. Circle wise/ROI wise list of existing post paid IN customers

**Copy to-**

1. CGM, ITPC, Pune
2. Sr. GM (IT-CFA), BSNL CO
3. All SCP In-charges
4. All Circle IN coordinators